

New Members Don't Start Over

PRIOR CARRIER MEDICAL DEDUCTIBLE AND MAXIMUM OUT-OF-POCKET CREDIT

Accrued account balance transfers, which include prior carrier contributions, are applicable to both deductible and maximum out-of-pocket balances for new small group members.



Here's how it works

- Employee or dependent has fulfilled all or a portion of the current calendar year deductible as required by the prior carrier's plan.
- Employee or dependent has fulfilled all or a portion of the current year maximum out-of-pocket balance in their prior plan.

New employee or dependent enrollment

Submit the new member's deductible credit report or relevant EOB information to the Account Services Unit (ASU) using one of the methods below. Please make sure to include the Social Security Number (SSN):



Email: hn_account_services@healthnet.com



ASU: 800-547-2967