

Health Net Mobile How-To

When you're on the go – we're right in hand!

Health Net Mobile is an easy way to connect to your HealthNet.com online account in no time at all. **First, you'll need to register on HealthNet.com as a member.** That username and password are what you'll use for Health Net Mobile.

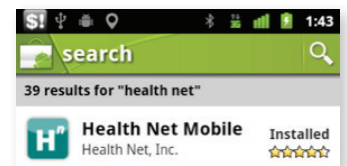
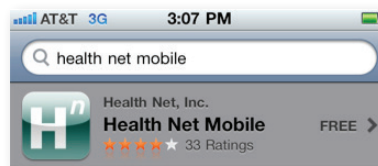
Available free for Apple®, Android™ and other web-enabled devices. Use Health Net Mobile to quickly get access to your health plan details, ID card, copayments and deductibles, provider information, and more.



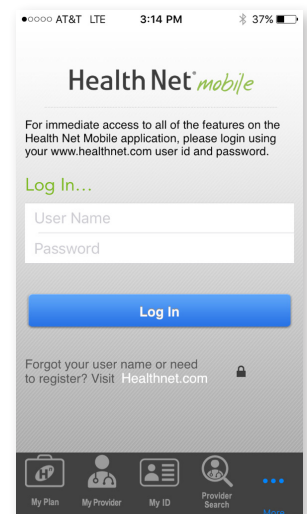
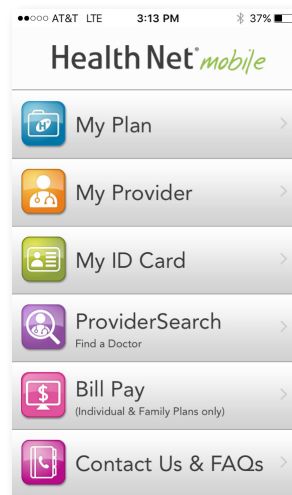
Health Net Mobile puts your health plan right in the palm of your hand!

3 quick steps to get you started:

- 1 For Apple and Android devices, go to the App Store® or Google Play™, search for “Health Net Mobile,” then download and start the app. For web-enabled devices, Health Net Mobile is available at <https://m.healthnet.com>.



- 2 Tap the topic you want to access. Then use the HealthNet.com user name and password you created online to log in.



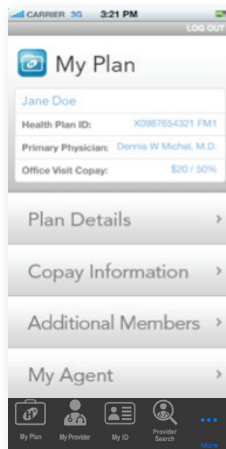
(continued)

3 quick steps to get you started (continued):

3 Once you are logged in, access the following features.

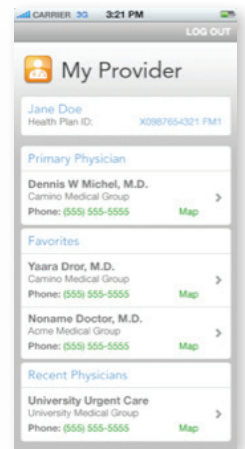
My Plan

- Your plan ID
- Your health plan details, including deductibles, copayments and coinsurance
- Additional members on your policy



My Provider

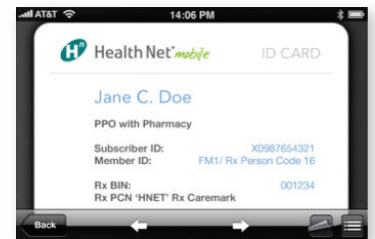
View your primary care physician information (for HMO and HSP plan members), and save and view your favorite providers.



Guest access is also available for ProviderSearch and for contacting Health Net.

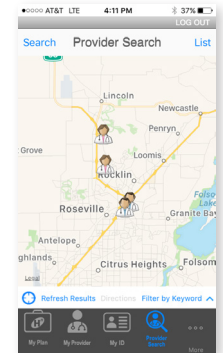
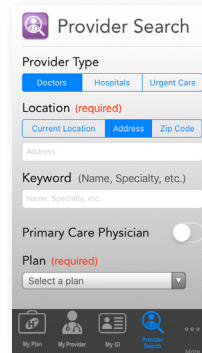
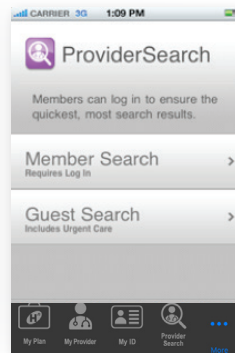
ID Card

Your mobile ID card is a great feature to have when you need it. Views of the front and back of your card are available. Plus, your covered dependents' cards are also accessible.



ProviderSearch

Search for providers and urgent care facilities. This can be done as a member or as a guest. This function even maps the route for you.



Plus you can contact Health Net and view frequently asked questions – all while you are on the go. Visit us at www.healthnet.com/mobile to find out more.