

HEALTH NET NEWS



Health Net Earns Top Customer Service Recognition

Five-Star Service That Supports Your Clients

Health Net, including its Oregon operations, is part of the organization recognized by USA TODAY as one of “America’s Best Customer Service in Financial Services 2026.”

For brokers, this reinforces Health Net as a trusted choice to support member satisfaction and long-term retention.

Health Net teams help members understand benefits, find care, and access community resources. That makes it easier for your clients to get what they need.

The award reflects feedback from thousands of customers across financial services.

[View the full list on USAToday.com](#)

MORE HEALTH NET NEWS

RxDC Reporting Update for Employer Groups



Following the Sales Alerts from March 4 and February 26, 2026 (see below), we want to provide you with a new update.

As a reminder, Under the transparency provisions of the Consolidated Appropriations Act, 2021 (CAA), health plans are required to submit annual prescription drug and health care spending data to the Departments of Labor (DOL), Health and Human Services (HHS), Treasury, and the Office of Personnel Management (OPM).

This reporting, known as the Prescription Drug Data Collection (RxDC), is submitted to the Centers for Medicare & Medicaid Services (CMS).

For the 2026 reporting cycle (covering 2025 data), submissions were due to CMS by June 1, 2026.

At this time, no action is required from employer groups.

Health Net Health Plan of Oregon confirms the following:

- The 2025 RxDC report was successfully submitted on behalf of employer groups prior to the applicable deadline, (June 1, 2026).
- Health Net submission reference ID: 48476
- PBM submission reference ID: 51701
- No further action is required from employer groups.

INDUSTRY NEWS

Member Satisfaction With Commercial Health Plans Largely Unchanged For Past Three Years, Study Shows



[Healthcare Finance News](#) (6/9, Bender) reports, “Member satisfaction with commercial health plans remains largely unchanged for the past three years, as members continue to cite costs, claims resolution and trust as factors shaping their experience with insurers,” according to [findings](#) from a JD Power study announced in a press release. The study shows “the national average satisfaction score for commercial health plans was 562 on a 1,000-point scale, down one point from 2025 and three points from 2024.”

The results reflect “member expectations around quicker claims resolution, preventive wellness support, and more manageable in- and out-of-network costs.”

As clients place greater emphasis on value and service; not just benefits, member expectations are shifting toward plans that feel like true partners in their care, not just cost managers.

Positioning plans around transparency, service experience, and cost clarity can help address client concerns and differentiate your recommendations in a competitive market.

MORE INDUSTRY NEWS

2027 Rate Filings show Oregon Small Group ACA Insurers Seeking Average Premium Increases of 17%



Oregonians who buy their own health insurance or get coverage through a small business employer could be staring down [another year of sharp premium increases](#), as insurers seek some of the largest rate hikes in recent memory.

As hospitals and other providers demand more, the health insurance market is evidently getting tougher, and for some companies, the state support and prior rate increases have not been enough. Providence Health Plan, once a stalwart of the Oregon health insurance market, is shutting down nearly entirely at the end of the year. And another local insurer, PacificSource, will stop offering health plans on the individual health insurance market.

For more information, visit [Willamette Week News](#).

WELLNESS

July is National Minority Mental Health Awareness Month

According to [kff.org](#), this month is about bringing awareness to:

- Mental health disparities across racial and ethnic groups
- Barriers to care (access, affordability, stigma)
- The need for equitable, culturally competent care

By the numbers:

- White adults receiving mental health services: 50%
- Black adults: 39%
- Hispanic adults: 36%

Meaning:

- People of color are less likely to receive care—even when they need it.



JUST FOR FUN

Red, White & YOU: A Star-Spangled Summer Snapshot



Fire up the grill and grab your shades—it’s time to celebrate summer, sunshine, and a little star-spangled fun!

This Fourth of July, we’re taking a quick break from the busy season to appreciate the little things that make summer great. Whether you’re heading to a backyard BBQ, catching a fireworks show, or enjoying a well-earned day off, we hope your holiday is filled with good food, and great company.

Looking to add a little friendly competition to your holiday plans? Here are a few classic (and easy!) games to spark some fun this Fourth:

Backyard Classics:

- Sack Races: Old-school and always a hit—first to the finish wins!
- Three-Legged Race: Grab a partner and test your teamwork.
- Water Balloon Toss: Keep it light and refreshing—just don’t drop it!

Lawn Games

- Cornhole Tournament: Easy to set up and perfect for all ages.
- Giant Jenga: How steady is your hand under pressure?
- Ring Toss (DIY): Use bottles and rings for a festive, simple setup.

Food-Themed Fun

- BBQ Showdown: Team burgers or hot dogs?
- Watermelon Eating Contest: Messy, hilarious, and crowd-approved.

Nighttime Entertainment

- Glow Stick Ring Toss: Add some glow for post-sunset fun.
- Fireworks Bingo: Create bingo cards with things you might see in the sky (stars, bursts, colors).

However you celebrate, we hope your Fourth is safe, relaxing, and full of moments that spark a little joy.

From all of us at Health Net—Happy Independence Day!