

# Thank You!

## AND THANK YOUR CLIENTS

*Thanks to your clients – Health Net received two national customer service awards.*

### Working hard to give your clients more

The first award was from Forrester® in which Health Net scored #1 for Customer Service in the *Forrester 2021 US Customer Experience Index (CX Index™)* survey.

The Forrester CX Index™ score measures how well a company performs at giving its customers good experiences that create and sustain loyalty.

The results came from answers given by more than 12,000 customers like your clients. It covered 17 health insurance brands in the United States. Health Net won in the Health Care Insurance Payer segment.

### Your clients bring out the best in us

The second award was from *Newsweek Statista*. They also honored Health Net as one of America's best companies for customer service for 2022.

The *Newsweek Statista 2022 America's Best Customer Service* rankings are the result of a survey held across the nation of more than 25,000 U.S. customers like yours. They rated merchants and service providers from more than 160 brands.

Survey results revealed the top five company/brands that ranked best in customer service. **Health Net ranked as one of America's best.**

**We share these awards with you!**



[HealthNetOregon.com](https://www.healthnetoregon.com)

For questions, contact Broker Services at [ORBrokerRelations@healthnet.com](mailto:ORBrokerRelations@healthnet.com). Or, reach out to your account rep.

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