

# Wellcare

## H5439

### Prior Authorization Metrics Summary

Effective 12/31/2025



#### **Important Notice Regarding Prior Authorization Data**

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

## Prior Authorization Metrics Summary - Medicare : MA Contract : H5439

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	32,080	36,426	88.07%
Requests Denied	4,346	36,426	11.93%
Request Approved Only After Time for Review was extended	0	36,426	0.00%
Request Approved Only After Appeal	590	613	96.25%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	3 days	2 days

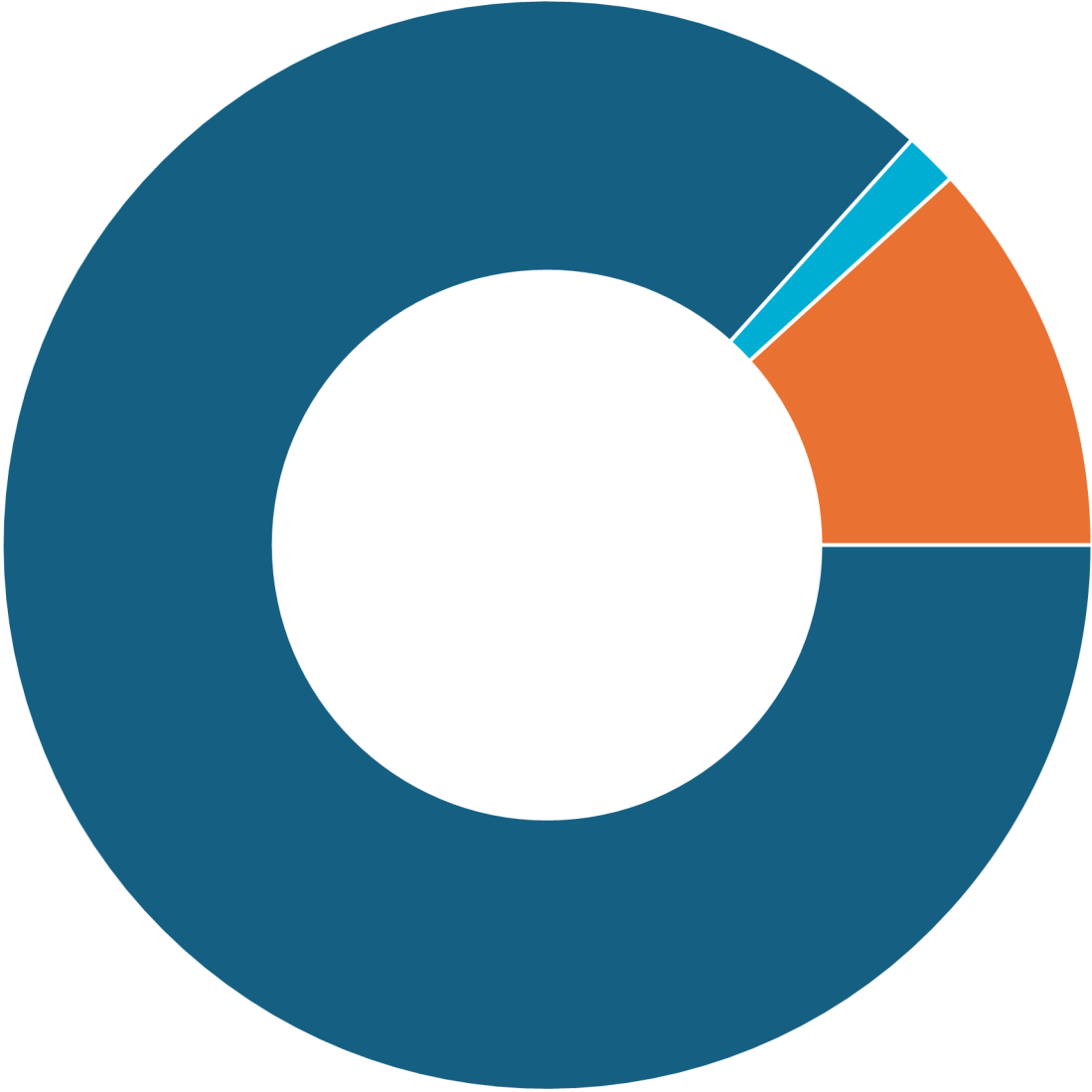
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	1,200	1,371	87.53%
Requests Denied	171	1,371	12.47%
Request Approved Only After Time for Review was extended	0	1,371	0.00%
Request Approved Only After Appeal	52	57	91.23%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	0 days	1 days

**In 2025, Medicare: MA Contract: H5439 received a total of 36,426 standard (non-urgent) prior authorization requests for our covered patients.**

**88.07% of those requests were approved:**



- Requests Approved - 32,080
- Requests Denied- 4,346
- Request Approved Only After Time for Review was extended - 0
- Request Approved Only After Appeal - 590
- Prior Authorization Requests - Average (Days) - 3
- Prior Authorization Requests - Median (Days) - 2

**In 2025, Medicare: MA Contract: H5439 received a total of 1,371 expedited (urgent) prior authorization requests for our covered patients.**

**87.53% of those requests were approved:**

